



Mandatory Watering Restrictions

Valued Shareholders,

Due to an emergency water shortage that Terrace Water Company is currently experiencing, the following mandatory watering restrictions will be in place until further notice. We appreciate your cooperation in this important matter.

-TWC Board of Directors

Customers with addresses ending in an EVEN NUMBER can water on MONDAYS, WEDNESDAYS, and SATURDAYS only, before 10a.m. and after 5p.m., for no more than 10 minutes per station per occurrence

Customers with addresses ending in an ODD NUMBER can water on TUESDAYS, THURSDAYS, and SATURDAYS only, before 10a.m. and after 5p.m., for no more than 10 minutes per station per occurrence

- Irrigation may not occur during and within 48 hours after measureable rainfall
- Don't allow for overspray, or run off greater than 5 minutes
- Shut-Off Nozzles are required when using a hose
- Washing down of hardscapes (driveways, sidewalks, etc.) is not permitted
- Fix all leaks in a timely manner
- If you have a fountain or water feature the water must be re-circulated
- Swimming pools, ornamental pools, fountains and artificial lakes shall not be filled or refilled after being drained, unless prior approval is obtained from TWC (regular filling to maintain water levels is allowed)
- Washing of automobiles, boats, trailers, and other types of mobile equipment is prohibited, except at a commercial car wash utilizing recycling systems

Additional Information for Non-Residential Customers

- Washing down of hardscapes is not permitted unless necessary for public health
- On-site washing of vehicles is not allowed unless necessary for public health, or if a water recycling system is used
- Potable water use for compaction, dust control, and other types of construction are allowed by permit only

Violations:

- 1st Violation: Notice of Non-Compliance - A written warning accompanied by a copy of regulations
- 2nd Violation: \$100 surcharge
- 3rd Violation: \$200 surcharge
- 4th Violation: \$500 surcharge

Staff are on duty keeping an eye out for water waste, but they can use your help. To report water waste in your community, send us an email at cs@terracewaterco.com or call (909)825-5224.